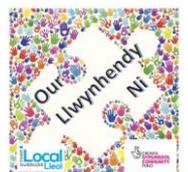


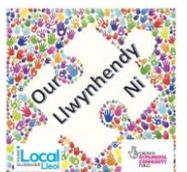


# DRIVING CHANGE PLAN 2020

OUR LLWYNHENDY NI “It takes many pieces to complete a jigsaw and it takes many people to create a community”



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## 1. Introduction and summary

In March 2016, the community of Llwynhendy accepted the invitation offered to them by Building Communities Trust to take part in the Invest Local programme.

Invest Local has £1 million to spend in Llwynhendy over 10 years, with the community deciding on what that money should be spent on.

Key achievements made since March 2016:

- Our Llwynhendy steering group set up
- Appointed Dynamix to carry out community consultations in Summer 2016
- Terms of reference adopted and officials appointed
- Consultations with over 450 people
- Decided on a name, logo and slogan for the group
- Set up an Our Llwynhendy Facebook page
- Run or funded 3 Christmas events in 2017, 2018 and 2019
- Attended Summer fun days at The Children's Centre
- Attended Summer and Christmas fairs in Ysogl Brynteg, Ysgol Brynsierfel and Bryn Schools
- Visited other Invest Local areas and taken part in Shared Learning events
- Partnership working with Llwynhendy and Pemberton Forum, Ty Enfys and The Integrated Children's Centre
- Taken part in training as a steering group
- Held a roadshow in the Summer of 2018
- Carried out further conversations in Summer 2019
- Delivered a number of pilot projects through the Getting Going phase to establish community need including Breakfast Club, School Uniform Exchange
- Provided seed funding for a new defibrillator in the community
- Funded trips for community members to attend
- Run an afternoon tea with Llwynrynyys residents and organised a trip to the Hilltop carvery for them
- Appointed Menter Cwm Gwendraeth Elli as our fundholder
- Completed action planning and put together project proposals
- Funded a feasibility study for the Library and surrounding fields
- Interviewed for a new Invest Local Officer
- **IN RESPONSE TO THE CORONAVIRUS PANDEMIC WHICH HAPPENED AS WE'VE PUT THIS PLAN TOGETHER WE HAVE INCLUDED A SPECIFIC PROJECT TO SUPPORT OUR COMMUNITY**

This is our first Driving Change Plan, **for one year**, which we will spend developing our projects and the capacity of our volunteers within the community. We welcome your comments and any suggestions you might have for future projects.

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## Our Vision for Llwynhendy

1. People feel safe wherever they are in Llwynhendy
2. People feel part of Llwynhendy and have access to different opportunities
3. Community spirit is valued and strengthened
4. People feel proud to live and work in Llwynhendy

## Our Priorities

- Safe places and safe community
- Children, young people, older people and families
- Strengthening the community and improving communications
- Improving prospects for people and looking at Llwynhendy's future

## THE PROJECTS FOR 2020

- Library and surrounding field (MUGA field) developments
- Community events
- Environment and wellbeing projects
- Communications
- Youth forum and youth activities
- Employ a community worker to help to involve more people (particularly from the groups we know we haven't reached)
- Supporting Ty Enfys Family Centre
- Supporting our community during and after the Coronavirus pandemic

## 2. Community profile

Llwynhendy is in the Llanelli Rural area of Llanelli with a population of approximately 4500. 23% are aged 16 under, 62% 16-64 and 15% over 65. 26% of the population state that they can speak Welsh.

There are two primary schools within the area; Ysgol Bryn Teg (English medium) and Ysgol Bryn Sierfel (Welsh medium). A number of children go to other schools outside the area particularly Bryn School at the very top of the community and Bynea School. Most children attend Bryngwyn School for their secondary education.

There is a Chapel, the Tabernacle, a Library, Police station, Children's centre, Family centre, Older People's sheltered accommodation, shops, takeaways, three Pubs, Play areas (including a multi-use games area), Children's Respite centre, Allotments, Health Centre and Dentist.

There is also a community hall at the very edge of the community that activities such as dance classes and martial arts run from as well as a social club which holds a number of community events throughout the year. See Annex 1 for Llwynhendy's key facts.

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### 3. Community consultation

Our Llwynhendy have been talking to their community over the last three years about:

- What's important to you, your family, your community?
- What do you like about living in Llwynhendy?
- What could be better/improve life in Llwynhendy
- What small thing could Invest Local do now?
- What's missing?

Below is a sample of the responses we've received:

#### **What's important to people in Llwynhendy?**

- "Places (indoors and outdoors) for families to gather"*
- "Events to bring the community together"*
- "Activities for children and young people"*
- "Being able to stay healthy and fit"*
- "The community being prosperous with businesses"*
- "Road safety"*
- "A sense of belonging to a community – no-one feeling isolated"*

#### **What's good about living in Llwynhendy?**

- "It's a friendly place – we look out for each other"*
- "Good sense of community spirit"*
- "I feel safe here"*
- "The schools are really good"*
- "It's lovely and quiet – you can hear the birds in the morning"*
- "The MUGA is great – it's got everything you need"*
- "The local shops are close by"*

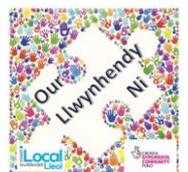
#### **What would improve life in Llwynhendy?**

- "Things for young people to do...youth club or skate park"*
- "Activities to bring young and old people together"*
- "Events to bring the community together – fun days or day trips"*
- "More to be done about visible drug use"*
- "Better park with play equipment around the MUGA"*
- "A community meeting place or community hub"*
- "Improve the parks and outside spaces"*
- "Less political issues and barriers between communities"*

#### **What small thing could Invest Local do now?**

- "Community (child/adult) play parks. Benefits: bring community together, increases fitness"*
- "Children that are between main stream and special needs schools need more support to meet their full potential"*
- "Hub for mums to hang out!"*

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*“BSL sign language courses for children and adults”*

### **What’s missing?**

*“Happy with everything”*

*“Afterschool Clubs”*

*“More social groups for under 7s”*

*“Something for smaller children under 7”*

*“Community Funding for Families”*

*“Older people are missing out! Transport is an issue for some, good advertising is key”*

*“Postcode lottery for children”*

*“Littering is a problem, unsightly areas, lanes, front gardens, skips needed for residents”*

*“Better facilities”*

*“Provision for older people, somewhere to meet, chat support each other, use the library for this?”*

*“Mental health – somewhere for people to talk and find support”*

*“Additional support for children”*

*“Antisocial behaviour”*

We know we haven’t reached everyone as part of our consultation particular men and people without children, we will try to engage these groups through this plan.

See Annex 2 for full consultation report

## **4. Vision, Priorities and Projects**

Our group has been meeting regularly to talk about how to find out what is important to the community (the priorities) and deciding on what activities and events should take place to let people know about Invest Local.

£20,000 of the £1 million has been made available to help run different activities and events to listen to people about their priorities and to help raise the profile of Invest Local. This is known as the ‘Getting Going’ fund.

We have also used £15,000 more of our £1 million to fund a feasibility study to explore the potential of a new community hub and park at Gwili Fields (where the library is now).

We have taken all the information from our conversations with people as well as the statistics for Llwynhendy and over a series of workshops developed both a vision and priorities for the community. These are listed below:

### **Our Vision for Llwynhendy**

1. People feel safe wherever they are in Llwynhendy
2. People feel part of Llwynhendy and have access to different opportunities
3. Community spirit is valued and strengthened
4. People feel proud to live and work in Llwynhendy

**OUR LLWYNHENDY NI** *“It takes many pieces to complete a jigsaw and it takes many people to create a community”*



## Our Priorities

- Safe places and safe community
- Children, young people, older people and families
- Strengthening the community and improving communications
- Improving prospects for people and looking at Llwynhendy's future

## Our Projects for 2020

- Library and surrounding field (MUGA field) developments
- Community events
- Environment and wellbeing projects
- Communications
- Youth forum and youth activities
- Employ a community worker to help to involve more people (particularly from the groups we know we haven't reached)
- Supporting Ty Enfys Family Centre
- Supporting our community during and after the Coronavirus pandemic

The Our Llwynhendy Community Steering Group has been set up, made up of interested community residents and representatives from local organisations.

The Steering Group is there to make sure that as many people as possible find out about Invest Local and have the chance to be involved.

## 5. Linking Vision, Priorities and Projects

	Priorities	Linked to which part of the vision	Action/project to meet the priority
A	Safe places and safe community	<ul style="list-style-type: none"> <li>• People feel safe</li> <li>• Community spirit is valued</li> <li>• People feel proud</li> </ul>	<p>Having a community that people are proud of and feel safe in has shown to be important during all of our conversations. There is already a number of projects planned by other organisations such as Safer Routes in Communities however we will make small-scale funding available to improve our <b>local environment</b>.</p> <p>We will also provide core funding to <b>Ty Enfys Family Centre</b> for a year to allow them to continue the work they do and will work</p>

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			alongside them to help strengthen their organisation for the future
B	Young people, older people and families	<ul style="list-style-type: none"> <li>• People feel safe</li> <li>• Community spirit is valued</li> <li>• People feel proud</li> </ul>	<p>We want to increase volunteering in the community, build up the number of groups and activities available locally and provide more opportunities to attract new people across <b>all generations</b>.</p> <p>We know that <b>small wellbeing projects</b> work as the breakfast club initiative we ran was incredibly successful. We want to create more opportunities for activities such as crafting, walking groups, men’s sheds, courses that focus on building confidence and will make funding available for this to happen.</p> <p>We also want to focus specifically on young people, those who are too old to access the many activities run in the community but too young to attend activities independently. We will set up a <b>youth forum</b> to explore opportunities for young people including developing their skills and make a small budget available to generate <b>new activities</b> led by the young people themselves.</p>
C	Strengthening the community and improving communications	<ul style="list-style-type: none"> <li>• People feel part of Llwynhendy</li> <li>• Community spirit is valued</li> <li>• People feel proud</li> </ul>	<p>We would like to employ a <b>community worker</b> who can bring the community together, help to us to reach some of the groups of people we know we’ve not managed to speak to yet such as men and people without children, provide a coordinating link between the different groups and organisations already working in our area and support the steering group to deliver/oversee projects.</p> <p>We would like to continue holding <b>events</b> and will make funding available for both new and established groups to run activities within our community.</p>



			We have set aside some funding to help support our community during and after the <b>Coronavirus outbreak</b> . We don't know what exactly we'll fund yet but we think it is important to have funding set aside specifically for this.
D	Improving prospects for people and looking at Llwynhendy's future	<ul style="list-style-type: none"> <li>• People feel part of Llwynhendy</li> <li>• People feel proud</li> </ul>	<p>One of the most important priorities to come from all of our conversations and consultations is for a <b>community hub</b> and <b>improved park area</b> in the heart of our community. We have already started working in partnership with Llanelli Rural Council to commission a <b>feasibility study</b> for the library which Our Llwynhendy have funded. We expect the results of this to be available in May 2020 (this will now be delayed).</p> <p>We would hope that in time the community hub becomes the focus for all our priorities, projects and activities and could easily have included it as a project against our four priorities. We want the hub to</p>

## 6. How will we know we've been successful?

The table below outlines what we're planning on measuring for each project.

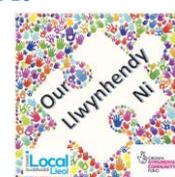
	What could be measured?	How will we measure it?
<b>Environmental and wellbeing projects</b>	<ul style="list-style-type: none"> <li>• Number of projects supported</li> <li>• Number and profile of people attending</li> <li>• Number and profile of new volunteers recruited</li> <li>• Improvements in wellbeing of those attending</li> <li>• Number of environmental spaces created or improved</li> <li>• Amount of additional funding raised (where applicable)</li> </ul>	<ul style="list-style-type: none"> <li>• Project records including register of those attending and volunteer records</li> <li>• Record stories, record comments of those attending</li> <li>• Before and after photos of green spaces</li> <li>• Feedback forms from volunteers</li> <li>• Financial records (where applicable)</li> </ul>

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<b>Ty Enfys</b>	<ul style="list-style-type: none"> <li>• Number of young people who take part in the youth project</li> <li>• Number of children and young people who develop a skill</li> <li>• Number of young people who become volunteers</li> <li>• Number of children and young people who have increased happiness or mental well-being</li> <li>• Number of children and young people who make a new friend</li> <li>• Number of adults who feel less isolated</li> </ul>	<ul style="list-style-type: none"> <li>• Project records including register of those attending and volunteer records</li> <li>• Record stories, record comments of those attending</li> <li>• Feedback forms from volunteers</li> </ul>
<b>Youth</b>	<ul style="list-style-type: none"> <li>• Number of young people engaged/consulted in Llwynhendy</li> <li>• Number of young people and volunteers that engage in events and activities</li> <li>• Number of new and local initiatives that are started as a result of this project</li> </ul>	<ul style="list-style-type: none"> <li>• Register</li> <li>• Feedback and evaluation from any events and projects established</li> <li>• Case studies from participants and if applicable staff</li> </ul>
<b>Community worker</b>	<ul style="list-style-type: none"> <li>• No of new volunteers recruited to support local organisations/projects/events/activities</li> <li>• Amount of funding levered in through funding applications/fundraising</li> <li>• No of new activities/groups developed to meet local need</li> <li>• % increase in number of people taking part in engagement/consultation activities</li> <li>• Number of target groups yet to be reached</li> </ul>	<ul style="list-style-type: none"> <li>• Records of volunteers recruited</li> <li>• Financial records/successful funding applications</li> <li>• Feedback forms from events</li> <li>• Feedback from new recruits</li> <li>• Record of new activities/groups</li> <li>• Record of events</li> <li>• Record of new target groups reached</li> </ul>
<b>Community Hub</b>	<ul style="list-style-type: none"> <li>• Feasibility study carried out</li> <li>• Number of events held to involve the community in the next stages</li> </ul>	<ul style="list-style-type: none"> <li>• Record of events and final feasibility study</li> <li>• Financial records</li> </ul>

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	<ul style="list-style-type: none"> <li>of the project</li> <li>Number of applications to external funders for new building</li> </ul>	
<b>Communications and events</b>	<ul style="list-style-type: none"> <li>Number of newsletters produced and delivered</li> <li>Number of events held</li> <li>Increased awareness of Invest Local</li> </ul>	<ul style="list-style-type: none"> <li>Record and evidence of newsletters</li> <li>Record of events</li> <li>Increased members of social media groups</li> </ul>
<b>Coronavirus Community Support</b>	<ul style="list-style-type: none"> <li>Number of specific activities supported</li> <li>Number of partners organisations supported</li> <li>Number of people supported</li> </ul>	<ul style="list-style-type: none"> <li>Record of funding released</li> <li>Record of number of people supported</li> <li>Stories of people's experiences</li> </ul>

### 7. How long is this plan for and when will we review progress against it?

This first plan is for one year. We want to use this year to develop our projects and build capacity within our community. We know we have more that we want to do and we will include these ideas and projects in our next plan. We will review our plan towards the end of the year make sure the priorities are still relevant and the activities to be included in the next plan are the right ones.

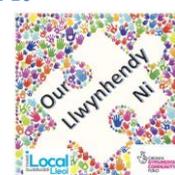
### 8. Who else are we working with to help deliver parts of this plan?

- Ysgol Brynteg
- Ysgol Brynsierfel
- Bryn School
- Bynea School
- Carmarthenshire Council
- Llanelli Rural Council
- Ty Enfys Family Centre
- Llwynhendy Integrated Children's Centre
- Llwynhendy and Pemberton Forum
- Llwynrynyys
- Llys Caradog
- Other partners (to be identified)



## 9. Our Budget

<b>Projects and Activities</b>	<b>Budget</b>
Local Environmental and small wellbeing projects	£20,000
Ty Enfys	£10,826
Establish a youth forum including potentially employing a worker	£20,000 for either a paid youth worker or detached youth work, to be decided. £5,000 activities budget
Communications and events	£5,000
Temporary Community Hub	£5,000 although may well increase depending on the outcome of the feasibility study which is due for completion in May 2020
Employ a community development worker	£20,000 Staff costs Set up costs Non-staff costs (management and support costs, mobile phone, printing, stationery etc)
Supporting our community during and after Coronavirus	£10,000 we're not sure if this will be enough so we may need to ask for more depending on what happens. Anything not spent will be transferred back into original pot of funding for Llwynhendy
Our Llwynhendy admin support	£3,000 for stationery, room hire, essential equipment, training
Total project costs	£98,826
Fundholder fee at 5%	£4,941.30
Total Plan costs	£103,767.30



## 10. Individual Project details

Project outline	Lead	Long term community benefits	What will this project achieve?	Budget
Local Environmental Projects	Our Llwynhendy with Keep Wales Tidy, Rural Council, Menter, other partners to be identified	<p>Improve public green spaces</p> <p>Positive images of the local community</p> <p>Opportunities for improved wellbeing</p>	The community have identified that parks and open spaces are important to them, this project will give them the opportunity to improve what's there whilst building pride in the appearance of the local area. We will also explore links to the primary schools in the area as well as linking to the youth project.	£10,000
Early Years	Integrated Childrens Centre, Ty Enfys, schools and other partners	Increased opportunities for children within Llwynhendy, particularly at weekends and in school holidays	This project has no budget at the moment as a gap analysis has to be undertaken to see what provisions are missing. However we wanted to include the project as we know how important it is for children to be supported at an early stage. We particularly want to explore the opportunities for running activities at weekends.	Nothing at this point
Establish a youth forum including employing a youth worker	Our Llwynhendy Steering Group to find a partner to	<p>Reduce anti-social behaviour</p> <p>Give young people a voice in the community</p>	Supporting and involving young people is a priority for Our Llwynhendy with one of the young people for the area sitting on the steering group.	<p>£20,000</p> <p>£5,000 for activity costs</p>

	work with, CYCA, CETMA and Menter are possible. Other organisations may yet be identified.	Provide young people with opportunities for their development  Improved relationship with service providers	We would like to establish a youth forum and employ a youth worker to work with the young people in the community to identify what activities and projects they would like to be involved with. There is likely to be strong links to other projects such as the local environmental and wellbeing projects. We will also explore existing services to see if linking to them can bring greater benefits to the local community.	
Small wellbeing projects	Our Llwynhendy Steering Group	Improved sense of wellbeing among local residents  Increased participation in community activity  Increased community spirit and connections	The Our Llwynhendy group know that small wellbeing projects work as the breakfast club initiative that they ran was incredibly successful. They want to create more opportunities for activities such as crafting, walking groups, men's sheds, courses that focus on building confidence etc. This will provide a way of increasing volunteering in the community, building up the number of groups and activities available locally and providing more opportunities to attract new people across all generations.	£10,000
Communications and events	Our Llwynhendy Steering Group	Increased awareness of Our Llwynhendy and how to get involved  Improved awareness of community activities and local opportunities	This project will keep people informed of progress and let them know what opportunities are available for them to get involved in. It will increase the profile of Our Llwynhendy within the community.	£5,000

		<p>Positive perception of Llwynhendy</p> <p>More people getting involved in community activities</p>	<p>It will allow the events and activities that people have highlighted as important to take place at reduced or no cost to many people who would otherwise struggle to afford to attend.</p>	
Temporary Community Hub	<p>Our Llwynhendy Steering Group in partnership with Llanelli Rural Council and partners</p>	<p>Development of a community led space fit for the future</p> <p>Development of a community wellbeing hub</p>	<p>Our Llwynhendy have already funded the feasibility study for a new community hub within Llwynhendy, focussing on the library on the Gwili Fields.</p> <p>The results of this study will not be available until May 2020 so in the meantime the group would like to work with Llanelli Rural Council and Carmarthenshire County Council to set up a temporary hub in the existing library building.</p> <p>If successful the temporary hub will provide a base for the two new officers to work from as well as a space for the Our Llwynhendy group to meet in, which is central to the local community.</p> <p>In the long-term we would like the hub to become the place that people can go to access services, to develop their skills and knowledge and to build on their capacity as volunteers within the community.</p>	<p>£5,000</p> <p>this is a temporary amount to cover the costs of using the library as a temporary hub whilst the feasibility study is being carried out, we may need to come back for further funding during this plan</p>
Employ a community development worker	<p>Our Llwynhendy Steering</p>	<p>Improved local coordination</p>	<p>Increased volunteer base for Our Llwynhendy.</p>	<p>£20,000</p>

	Group to find a partner to work with, CYCA, CETMA and Menter current suggestions, other partners may still be identified.	<p>Improved relationship with service providers</p> <p>Residents are more involved in Our Llwynhendy</p> <p>Steering group develop the capacity to deliver projects</p> <p>Project evaluations and change is better understood</p>	<p>Lead on the development of sub groups within Our Llwynhendy.</p> <p>Explore priorities identified in the plan and ensure that projects are delivering across all of them.</p> <p>Increase and improved marketing and communication of Our Llwynhendy within the community.</p> <p>Lead on the coordination of events and spaces for example Llwynhendy Library Community Hub.</p>	
Ty Enfys	Ty Enfys in partnership with Our Llwynhendy	<p>The community will have increased provision for vulnerable young people</p> <p>The community will have increased connections with neighbours and organisations which will increase community pride and cohesion.</p> <p>Children and young people will feel safer</p>	<p>The children, young people and adults will have built positive relationships within their community.</p> <p>The more vulnerable youth will have a club with access to resources which they may not otherwise have access to and activities which will improve life skills and feelings of well-being.</p> <p>Adults will have built bespoke groups to fit their needs within the community.</p> <p>Adults, children and young people will have increased feelings of well-being.</p>	£10, 826
Our Llwynhendy administration costs	Our Llwynhendy	Local volunteers work together more effectively	This will provide a small pot of funding for the Our Llwynhendy group to access for training for steering group members and	£3,000

		<p>Residents are more involved in Our Llwynhendy</p> <p>Our Llwynhendy steering group develop their project delivery capability.</p>	<p>elected officers, cover room hire costs for Our Llwynhendy meetings (allowing funding to go back into local organisations) and for key purchases such as stationery, laptop, printer and mobile phone.</p>	
<p>Supporting our community during and after the Coronavirus pandemic</p>	<p>Our Llwynhendy Steering Group, Llwynhendy and Pemberton Forum, Llanelli Rural Council, Menter, Ty Enfys, Llwynhendy Children's Centre and others</p>	<p>Improving our community's wellbeing</p> <p>Improved local coordination</p> <p>Positive images of the local community</p> <p>Improved relationship with service providers</p>	<p>Coronavirus is something no-one expected to happen and is providing our community with a huge number of challenges. We want to make sure that we have a pot of funding that can directly support our community as and when necessary. We intend to work closely with partner organisations to ensure that funding gets to the right places and will closely monitor the situation as it develops</p>	<p>£10,000</p>

## **ANNEX 1**

### **Key Facts about Llwynhendy**

23% of the population are aged 0-15 compared to the Welsh average of 18%

26% of the population in Llwynhendy can speak Welsh compared to the Welsh average of 19%

Local house prices are lower than the Welsh average for all type of housing (£99,977 compared to £174, 148)

The overall crime rate in Llwynhendy is slightly lower than the Welsh average although antisocial behaviour incidents are higher (60 per 1000 population compared to 35 per 100 population)

10% of people (460) claim Disability Living Allowance (given to people under the age of 65 who have a disability) compared to the Welsh average of 7%

25% of people who are working age claim benefits from DWP (this includes people in work). This is compared to the Welsh average of 15%.

30% of people claim housing benefits compared to the Welsh average of 18%

37% of children are classed as living in poverty by DWP/HMRC compared to the Welsh average of 22%

40% of all families with children that depend on them are lone parent families (260 families in total). This is compared to the Welsh average of 27%.

67% of people (2863) living in Llwynhendy are classed as living in one of the top 20% most deprived areas in Wales

31% of pensioners claim Pensioner Credit (extra support for having a low income) compared to 20% across the rest of Wales

Healthy life expectancy is 5 years less than the Welsh average

23% of people aged 16-64 have a limiting long-term illness in Llwynhendy compared with 17% across Wales

36% of people have no qualifications in Llwynhendy compared the Welsh average of 26%

82% of 18-19 year olds are not in higher education compared to 67% Welsh average

The top three most popular types of employed work that people in Llwynhendy do are in retail, health and social work or manufacturing

## ANNEX 2 COMMUNITY CONSULTATION

Over the last three years we have spoken to lots of people at lots of different events and in lots of different ways.

### Who has been spoken to:

#### Through Dynamix

Ages			Approximate number of people spoken to
5 – 11			150
12 – 18			20
19 – 60			65
60+			45

#### Through the Our Llwynhendy Roadshow

Total number of people who gave comments across all the roadshow events was 176, age range was 5-65+, mainly female.

#### Dynamix report

Dynamix were contracted By Building Communities Trust to run a whole community consultation in Llwynhendy, Llanelli as part of the Invest Local programme over the summer of 2016. The aim of the consultation was to find out from community members

- What's enjoyable about living in Llwynhendy?
- What could make life better?
- What's important to...you, your family and your community?

Dynamix ran these consultations across a wide variety of community groups and settings. These included;

- Summer fetes at all 3 local primary schools
- Youth Club; they spoke to both the young people using the youth club and the staff that ran the facility.
- Community Events; Llwynhendy Olympics, Allotment Event

## ➤ Residential homes

Dynamix produced a comprehensive report that identified the following conclusions:

### **Parks and Open Spaces**

- Most of the feedback was to improve opportunities and play spaces for young children, improving opportunities for the children of Llwynhendy was a priority.
- There are currently play spaces in Llwynhendy but they often fall into disrepair or can be vandalised, there were suggestions from residents that older children (who may be the ones vandalising parks) should help design the spaces, and that this would mean they were more likely to show these spaces respect.
- Any play space would need to be central and visible to the community, this should decrease the likelihood of it getting vandalised.
- Separate spaces for younger children and teenagers would be advisable, although people sometimes worry about teenagers hanging around they would prefer them to hang around in a space that was not designed for them not younger children.
- Lots of young people asked for parks nearer to their houses, this could show that they weren't always allowed to travel great distances from their houses because of concerns about their safety (traffic etc.).

### **Youth Provision**

- There is a clear gap in provision for those over 11 years old, many issues in the community stem from this and often young people are found searching for things to do.
- Teenagers often have nothing to do so they can sometimes use spaces that are meant for younger children which can cause conflict.
- Fears that young people will fall into difficult situations and may experiment with drink and drugs.
- Younger children do not feel safe using the MUGA because there are sometimes older children playing there.
- Lots of the teenager's head over to McDonalds which in itself isn't a problem but does mean they are leaving their community to 'find something to do'. A lot of the time they're simply searching for free WIFI, because of this young people sometimes hang around outside the library to use their free WIFI.
- There was talk of employing a detached youth worker who could support young people in the area or signpost them to activities in the local community.

### **Schools**

- Schools are real focal points in the community, head teachers seem to really value the community and their role within it.

- Lots of parents/carers were extremely complimentary about recent improvements in local schools and seem to appreciate the work being done by local teachers.
- Parents appreciated the fact that good avenues of communication were held between them and the school and how they felt like they were better informed on any school decisions.

### **Community Divide**

- There were some suggestions that a community divide could cause issues, namely between 'Bottom and Top sites'. Some children and young people are not always allowed to cross the main road dividing the two halves of the community so do not always mix with each other.
- According to some residents the divide has improved a lot recently, and is far better than it was 10-15 years ago but it is worth considering.

### **Community Spirit**

- Lots of people have lived in Llwynhendy their whole life and say they feel safe here.
- People feel happy that the community is 'tight-knit' and that most people know each other. They would like more opportunities to meet up more often or have space where they could meet.
- People are the glue that holds Llwynhendy together, lots of participants talk about how there are good people in the community who go out of their way to help each other and how a close and supportive community is a strong community. This deep feeling of togetherness should really be supported to flourish either by allowing more opportunities to meet up at events or groups or by having somewhere secure and welcoming to meet.

### **Community Events**

- People really enjoy the community events and think they are a valuable way to keep the community together.
- Lots of people talked about past events they had gone to and how much they appreciate the work done by the event planners who are often volunteering their time to set things up.
- Some people mentioned past events run by Communities First and how they were really enjoyable. These events brought the community together and added towards the already strong community spirit.
- People thought events could be used to combat feelings of isolation, these comments came from varied groups, showing that isolation can affect any on in the community

### **Intergenerational work**

- Residents living in the sheltered housing complexes often talked about how they enjoyed meeting young people, they really enjoyed past projects where young people came to visit them. The staff at the homes seemed keen to allow people to use the centres if it would benefit its residents.
- There was mention of past events where strawberry, tea/coffee mornings were held at the residential homes, these events were greatly appreciated and were felt to break down the barriers between generations.
- There doesn't seem to be such a divide in this community between older groups and younger groups. Older groups are often looking out for the needs of younger groups and promote opportunities for them. This could be attributable to previous work in the community which has helped bridge this gap.

### **A one-stop shop**

- A community hub was talked about on a few occasions.
- Community meeting places, somewhere dry, bright, ideally with WIFI. This space could be used by various community groups or by local police/community police, there could be the option to run job clubs or activity sessions for younger people.
- This would need some buy in from residents who may need to create a committee to run the centre/venue.
- Better marketing of community events or clubs, this would help new people to the area feel more welcome and would allow them to access more opportunities within the community.

### **Follow-up events**

Using information from the report the following themes were shared over the next 18 months at several events:

- Trallwm Hall Drop-in event and Brynteg Christmas Fair in November 2016
- Brynsierfel Christmas Fair in December 2016
- Brynteg Summer Fair in July 2017
- Trallwm Hall Summer Fair and Ty Enfys Summer Event in August 2017
- Our Llwynhendy Christmas Event in December 2017
- Bryn School Open Evening May 2018

During these events people had their chance to share their views on the themes and add their own ideas and concerns.

### **What's good about living in Llwynhendy?**

It's a friendly place – we look out for each other

Good sense of community spirit

I feel safe here  
The schools are really good  
It's lovely and quiet – you can hear the birds in the morning  
The MUGA is great – it's got everything you need  
The local shops are close by

**What would improve life in Llwynhendy?**

Things for young people to do...youth club or skate park  
Activities to bring young and old people together  
Events to bring the community together – fun days or day trips  
More to be done about visible drug use  
Better park with play equipment around the MUGA  
A community meeting place or community hub  
Less political issues and barriers between communities

**What's important to people in Llwynhendy?**

Places (indoors and outdoors) for families to gather  
Events to bring the community together  
Activities for children and young people  
Being able to stay healthy and fit  
The community being prosperous with businesses  
Road safety  
A sense of belonging to a community – no-one feeling isolated

**What small thing could Invest Local do now?**

Community (child/adult) play parks. Benefits: bring community together, increases fitness  
Children that are between main stream and special needs schools need more support to meet their full potential  
Hub for mums to hang out!  
BSL sign language courses for children and adults

**Group training/Top priorities April 2018**

As part of group training for the Our Llwynhendy Steering Group, again run by Dynamix, an exercise looking at ranking the top priorities identified by the group was carried out:

<b>Diamond ranking</b> (however they're all important)	<b>What they want to achieve</b>
1	<ul style="list-style-type: none"> <li>• Bringing the community together/engagement – use opportunities to consult (build on community strength)</li> <li>• Improve networking to improve engagement – communication (within the group)</li> <li>• Marketing and spreading the word</li> </ul>
2	Seed funding (small accessible funding opportunities)
3	Dispel the myths that all the work we're doing is being done by the council
4	Combat drugs and alcohol
5	Create a Hub – warehouse support services
6	Youth Engagement
7	Future for whole families and our community
8	Mental health services
9	Unemployment – fighting poverty

The following “Missing Pieces” didn't relate to any of the themes above

<b>Missing Piece</b>	<b>Happy with everything</b>
<b>Missing Piece</b>	<b>Help the homeless</b>
<b>Missing Piece</b>	<b>Local shop</b>
<b>Missing Piece</b>	<b>Afterschool Clubs</b>
<b>Missing Piece</b>	<b>More social groups for under 7s</b>
<b>Missing Piece</b>	<b>Something for smaller children under 7</b>
<b>Missing Piece</b>	<b>More hospitals</b>
<b>Missing Piece</b>	<b>Local snack bar</b>
<b>Missing Piece</b>	<b>Discover and Play</b>

Missing Piece	Community Funding for Families
Missing Piece	Utilise ICC
Missing Piece	Different Education Centre
Missing Piece	Councillors
Missing Piece	Postcode lottery for children
Missing Piece	Childcare
Missing Piece	Security People supervising the area
Missing Piece	Support for schools
Missing Piece	Activities for the kids
Missing Piece	Affordable housing for new developments
Missing Piece	A mansion for Lou and Fam
Missing Piece	Littering is a problem, unsightly areas, lanes, front gardens, skips needed for residents
Missing Piece	Better facilities
Missing Piece	Older people are missing out! Transport is an issue for some, good advertising is key
Missing Piece	Provision for older people, somewhere to meet, chat support each other, use the library for this?

Also to note that whilst the graph doesn't show it, where people talked about:

- mental health
- additional support for children
- issues with drugs and alcohol
- antisocial behaviour

they often went into a lot of detail and it was incredibly important to them.

### Llwynrynys afternoon tea July 2018

Afternoon session with 19 residents who live at the Llwynrynys sheltered housing complex

Suggestions by residents

- Days out for all to enjoy. Day trips with enough room on the bus for all residents to have the opportunity to attend. Places to be accessible for residents that have both physical and sensory disabilities – no long journeys
- Shopping Trips
- A regular return bus service to supermarkets / town centre for residents to do their weekly / fortnightly shop

#### At Llwyn Yr Ynys

Residents enjoy bingo and coffee mornings. They would like to keep these but more activities at the complex would be very welcome. Also discussed was improving some communal areas for better wheelchair access. Suggestions:

- Entertainment
- Social Events
- Tea dances
- Competitions or regular clubs for things like: Pool, Darts, Cards, board games
- Activities like arts & crafts eg. card making, jewellery making, bird boxes were some of the suggestions
- Communal garden area is not wheelchair friendly. A redesign base on the current and future needs of residents. As part of the design, offer residents the chance to have their own growing space

#### Day trip suggestion:

Pembroke Show	Port Meirion (overnight stay)	Brecon Canal
Caldey Island	Saundersfoot	Gwili Railway
Aberaeron	Rugby/football stadium tours	

#### Summer Events 2019

At a series of pop-up events in Llwynhendy over the Summer, further conversations were had with residents. This further demonstrated that the themes already identified are the correct ones, with people commenting on:

- Parks (improvement to existing especially the MUGA)
- Splash parks
- Community events
- Road safety
- Importance of the services already in the area (particularly the Integrated Children's Centre)
- Community spirit
- Number of shops